

# Renaissance Growth Platform™ Upgrade Checklist

## Accelerated Reader and Star Assessments

On the Renaissance Growth Platform, you'll be able to see the information you need at a glance to monitor and drive growth for every student. It's safe; it's seamless; and best of all, it aggregates the data to let you do what you do best: teach.

The actual upgrade process takes 3–5 business days. It is important to note that during that time you will not have access to your Renaissance product(s) or data.

Steps to Follow	Key Information	Completed
Pre-upgrade Step 1	Once a date for your upgrade has been scheduled, a Renaissance Upgrade Support Specialist will walk you through the process and share a few things you can do to help prepare for the upgrade.	
Pre-upgrade Step 2	Create awareness in your school about the upgrade and the date it will occur. Share resources with all staff members who use Renaissance products.	
Pre-upgrade Step 3	Set expectations that the upgrade will result in changes to your current experience. All administrators and staff should review the resources provided to you by Renaissance. We are here to support you through the change management process but need you and your staff to be active participants in the upgrade.	
Pre-upgrade Step 4	<p>Whitelist the new domain*.renaissance-go.com</p> <p>Your district may have a firewall, proxy server, or content filtering software that could prevent access to resources that are used by your Renaissance web-based software. To be sure the software functions as designed, you should whitelist (add as allowed resources) domains within your firewall, proxy, or content filtering software. For help, <a href="#">click here</a>.</p> <p>Enable pop-ups from Renaissance for reporting. Once you generate a PDF, it will open in a new window so that you can have more than one report open at a time.</p>	
Post-upgrade Step 5	<p>Enter passwords in all lowercase letters, as they are now case sensitive. After your upgrade is complete, current passwords will remain the same but will be changed to all lower-case letters. If you want to update student passwords, please contact Renaissance Customer Support using live chat, phone: +44 (0)20 7184 4000 (UK)/+61 (0)2 4225 9698 (Australia), or email <a href="mailto:support@renlearn.co.uk">support@renlearn.co.uk</a></p> <p>School administrators will be prompted to reset their password the first time they log in.</p>	
Post-upgrade Step 6	<p><i>If you use Accelerated Reader</i>, update your access points to your Home Connect.</p> <p>You can run the <a href="#">Home Connect Letter</a> to view your new Home Connect URL. Make sure to also print out new Home Connect Letters to share the new URL with parents and guardians.</p>	
Post-upgrade Step 7	Create new access points to your Renaissance site using the updated URL (school website, shortcuts on workstations, etc.). After your site upgrade is complete, your dedicated Upgrade Specialist will provide you with your new Renaissance Growth Platform URL.	
Post-upgrade Step 8	Check your school benchmarks and adjust if needed. They may have been reset after the upgrade.	